

The procedure for automated processing of personal data¹ of the client

In accordance with the Law of the Republic of Kazakhstan "On Personal Data and Their Protection," as well as your consent for the collection and processing of personal data, the Bank informs you about the procedure for automated processing of personal data:

1. After you provide consent for the collection and processing of your personal data, the Bank may carry out automated processing of personal data through digital objects and databases of the Bank, including, but not limited to: collection, accumulation, storage, modification, supplementation, use, distribution, anonymization, blocking, destruction, and deletion of personal data;
2. For the automated processing of your personal data, the Bank has the right to make requests to state databases in cases and in the manner provided for by the legislation of the Republic of Kazakhstan;
3. The storage of your personal data is carried out for the periods established by the legislation of the Republic of Kazakhstan;
4. Modification and supplementation of your personal data is carried out based on your application;
5. Personal data is used for the purpose of carrying out banking operations and services;
6. The transfer of your personal data to third parties is possible only: - with your consent; - or in cases provided for by the laws of the Republic of Kazakhstan.
7. The consequences of processing your personal data include the possibility for the Bank to carry out operations and provide services necessary for the client;
8. You have the right to object to the automated processing of your personal data, except in cases where such processing is mandatory in accordance with the legislation of the Republic of Kazakhstan;
9. You have the right to protect your rights, freedoms, and legitimate interests by contacting the Bank to change and/or supplement your personal data, block, destroy, and delete it if it is inaccurate or collected in violation of the law.
10. The Bank is obliged to consider your request within three working days from the date of receipt and send you a notification about the results of the consideration.
11. You have the right to appeal the actions (or inactions) of the Bank and other third parties related to the collection, processing, and protection of personal data in the manner established by the laws of the Republic of Kazakhstan.

¹ automated processing of personal data is the processing of personal data by a digital object that excludes the participation of the owner and/or operator, as well as a third party in the processing process.