

List of personal data necessary and sufficient for the Bank to perform its tasks

No.	Name of the task, including functions, powers, responsibilities	Goals of collection and processing within the framework of the task being performed	Personal data name for a specific purpose	Reference to documents or regulatory legal acts that contain direct instructions for the tasks carried out by the owner and/or operator
1. 2. 3.	Carrying out banking and other operations, providing services in accordance with the Bank's charter and the license issued to the Bank for conducting banking and other operations. Formation of statistical reporting, including for submission to third parties. Providing the Subject of personal data with information about the services offered by the Bank, about the development of new products and services by the Bank; informing the	The Bank processes personal data to achieve the following goals: 1) carrying out banking operations and transactions, providing banking services in accordance with the Bank's Charter and License for conducting banking and other operations; 2) fulfilling the obligation for proper verification by the Bank and financial monitoring of the Client when establishing business relationships and conducting Client operations in accordance with the legislation of the Republic of Kazakhstan on counteracting the legalization (laundering) of proceeds from crime, financing terrorism, and financing the proliferation of weapons of mass destruction (AML/CFT/CPF); 3) carrying out activities by the Bank related to the identification/authentication/authorization of the Client and verifying the accuracy (correctness) of the information/data/algorithms/codes/symbols/identifiers/numbers, etc. provided/used by the Client/Bank (including by obtaining/verifying personal data and other information from sources available to the Bank), in order to minimize the risk of unauthorized operations in accordance with the legislation of the Republic of Kazakhstan and the terms of the relevant contracts;	Personal data of limited access: Surname First name Patronymic (if available) Gender Information about the change of surname, first name, patronymic. Date of birth: date of birth; place of birth. Date of death. Information about citizenship, country of residence. Address of residence, registration, date of registration at the place of	Law of the Republic of Kazakhstan dated January 16, 2026, No. 258-VIII "On Banks and Banking Activities in the Republic of Kazakhstan". Law of the Republic of Kazakhstan dated May 13, 2003, No. 415 "On Joint Stock Companies". Law of the Republic of Kazakhstan dated August 28, 2009, No. 191-IV "On Counteracting the Legalization (Laundering) of Proceeds from Crime, Financing of Terrorism, and Financing the Proliferation of Weapons of Mass Destruction".

4.	Client about offers related to the Bank's products and services; considering the Client's requests and applications.	4) obtaining current and reliable information about the Client necessary for their identification, including remote identification using biometric data;	residence or temporary stay (residence). Address of residence abroad.	Law of the Republic of Kazakhstan dated May 21, 2013, No. 94-V "On Personal Data and Their Protection".
5.	Carrying out administrative and economic activities by the Bank.	5) forming and providing managerial, statistical, reference, and other reports to authorized bodies in accordance with the requirements of the legislation of the Republic of Kazakhstan;	Contact phone numbers.	Law of the Republic of Kazakhstan dated January 29, 2013, No. 73-V "On Identity Documents".
6.	Identifying cases of fraud, theft of money from accounts, and other illegal actions, preventing such illegal actions in the future and localizing the consequences of such actions.	6) keeping registers (lists) of individuals/parties associated with the Bank through special relationships;	Individual identification number (IIN).	Code of the Republic of Kazakhstan dated January 9, 2026, No. 255-VIII "Digital Code of the Republic of Kazakhstan".
7.	Ensuring cybersecurity and managing access to digital systems.	7) conclusions, execution, amendments, and termination of the contract concluded with the Client/Data Subject;	Portrait image (digitized photograph), video and audio recordings, biometric data.	Code of the Republic of Kazakhstan dated October 29, 2015, No. 375-V "Entrepreneurial Code".
8.	Implementing measures for proper verification of the Subject of personal data (client), their representative, and beneficial owner.	8) processing information about the Data Subject, including their personal data, photo and/or video images, including biometric personal data, recorded on electronic, paper, and any other medium;	Signature (handwritten and electronic digital).	"Tax Code" dated July 18, 2025, No. 214-VIII of the Republic of Kazakhstan.
	Conducting financial monitoring regarding the banking operations of the Subject of personal data (client).	9) transfer of personal data by the Bank or delegation of their processing to third parties providing service maintenance to the Data Subject within the framework of banking and other services;	Document data verifying identity: document name; document number; document issue date; document validity period; issuing authority.	Labor Code of the Republic of Kazakhstan dated November 23, 2015, No. 414-V ZRK.
	Conclusion with the Subject of personal data of	10) formation and receipt of data on the Client's credit history;	Information about marital status: marital status; marriage certificate data; divorce certificate data; Last name, first name, patronymic of the spouse; Data of the document verifying the identity of the spouse; Degree of kinship; last names, first names, patronymics, and dates of birth of other family members and dependents;	Social Code of the Republic of Kazakhstan dated April 20, 2023, No. 224-VII ZRK.
		11) settlement of problematic and/or overdue debts, including in judicial and extrajudicial procedures;		The Law of the Republic of Kazakhstan on the Securities Market dated July 2, 2003, No. 461.
		12) assignment by the Bank of the rights of claim/transfer of debt by the Bank under contracts (agreements) concluded between the Data Subject (the person represented by the Data Subject) and the Bank;		
		13) provision of products, services, and services to Clients, including interactions regarding the provision and support of products, services, and services;		
		14) marketing purposes, conducting promotions, providing Clients with any informational materials, including about the Bank's products and/or services, as well as other notifications via telephone, fax, other means of communication, and through open communication channels (including SMS, email, fax, social networks, push notifications);		
		15) receiving, registering, and accompanying inquiries, complaints, claims, requests, client calls, preparing responses to them, providing feedback, including for sending (receiving) correspondence (mail) to the Data Subject for sending (delivery)/receiving via courier services, courier service, and/or express mail;		

9.	any contracts and their further execution.	16) organization of the Bank's personnel accounting, maintaining personnel records in accordance with the requirements of labor, pension, insurance, and social legislation of the Republic of Kazakhstan, collective agreements, and acts of the Bank;	Presence of children (including adopted and those under guardianship) and their ages;	The Law of the Republic of Kazakhstan dated July 26, 2016, No. 11-VI "On Payments and Payment Systems".
10.	Conducting research, promotions, surveys by the Bank.	17) ensuring the Bank's compliance with the requirements of the U.S. law "On the Taxation of Foreign Accounts" and the multilateral Agreement of Competent Authorities on the Automatic Exchange of Financial Account Information (FATCA/OECD);	Data from the children's birth certificates.	
11.	Managing personnel work and organizing the accounting of Bank employees. Attracting and selecting Candidates.	18) ensuring security, organizing access control; 19) conducting inspections/investigations, including internal ones; 20) providing information to auditing organizations conducting external audits of the Bank; 21) fulfilling the Bank's obligations to store information, documents, materials, and files related to the Client and their operations, as established by the legislation of the Republic of Kazakhstan; 22) performing international banking operations (SWIFT, IBAN, international payment systems); 23) the process of detecting and preventing fraudulent and/or suspicious transactions when providing services to the Entity by the Bank, including transactions using payment cards (anti-fraud monitoring), carried out by the Bank or another person on behalf of the Bank; 24) obtaining government services and other services related to the realization of the rights and obligations of the Client, as provided by the legislation of the Republic of Kazakhstan when interacting with government bodies and organizations; 25) monitoring, including collateral management, carried out by the Bank, as well as organizations (persons) hired by it; 26) fulfilling the Bank's obligations as provided by the legislation of the Republic of Kazakhstan; 27) Assignment by the Bank of rights (claims) under contracts and agreements concluded between the Client and the Bank, if such assignment is provided for in the terms of the relevant contracts and agreements; 28) the implementation of insurance, if such insurance is provided for in the terms of the relevant contracts, agreements, or products of the Bank.	Presence (absence) of a criminal record. Information on the presence of arrests and other restrictions, encumbrances provided by law. Place of work and position. Information about affiliated persons of the Bank, persons related to the Bank by special relationships, their spouses and close relatives, close relatives of the spouse: - details and content of the document verifying identity; - individual identification number; - postal address; - degree of kinship of close relatives; Information about salary and tax deductions. Information about the subject's participation in	The Law of the Republic of Kazakhstan dated July 6, 2004, No. 573-II "On Credit Bureaus and the Formation of Credit Histories in the Republic of Kazakhstan." The Law of the Republic of Kazakhstan on the Restoration of Solvency and Bankruptcy of Citizens of the Republic of Kazakhstan from December 30, 2022, No. 178-VII ZRK. The Law of the Republic of Kazakhstan dated May 16, 2014, No. 202-V "On Permits and Notifications". The Law of the Republic of Kazakhstan dated December 23, 1995, No. 2723 "On Mortgage of Real Estate". The Law of the Republic of Kazakhstan dated December 19, 2003, No. 508 "On Advertising".

		29) the transfer of information to the Bank's partners for the purpose of providing discounts, bonuses, cashback programs, and other incentives; 30) the placement of public data and information in the media in compliance with the requirements of the legislation of the Republic of Kazakhstan; 31) other activities of the Bank, including operational and administrative economic activities; 32) other purposes established (or that may be established) by the legislation of the Republic of Kazakhstan or provided for in the contracts, agreements, and other documents sent by the Client to the Bank and by the Bank to the Client.	the capital of legal entities – share of participation. Actions, purchase history, metadata (login time, frequency) of customer address books in the Altyn-i mobile application. Email address, social media username, website in internet resources, IP addresses, MAC addresses, HTTP header, application version, application token, and event token. Information about property (property status): vehicles (make, registration location, registration numbers, identification numbers (serial numbers) of vehicles); Information about registered rights to real estate: identification characteristics (address, registration code of the address, type of real estate, cadastral number, form of ownership, number of components, land category, divisibility, intended use, number of floors, total and living area); technical	Joint Resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated June 26, 2026, No. 99, and the Resolution of the Board of the National Bank of the Republic of Kazakhstan dated June 29, 2026, No. 72 on the Approval of the Rules for Conducting Biometric Authentication by Financial and Payment Organizations, including Cases of Mandatory Use and/or Filling with Biometric Data of the National Biometric Authentication System, Obtained from the Identification Data Exchange Center of the National Bank of the Republic of Kazakhstan Resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated April 28, 2026 No. 86 Rules for the Formation of the Risk Management and Internal Control System for Banks and Branches of
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			specifications, method and basis for acquiring real estate objects. Presence of bank loans in the authorized bank. Presence of a bank account. Data of the bank payment card. Information about the credit history of the Subject. Data of the Power of Attorney. Information about education, professional development, and retraining: series, number, date of issuance of the document on professional development or retraining; name and location of the educational institution; qualification and specialty upon graduation from the educational institution. Information obtained from state databases, from the authorized organization for pension payments, from the databases of state bodies, organizations, and individuals, directly	Non-Resident Banks of the Republic of Kazakhstan Resolution of the Board of the National Bank of the Republic of Kazakhstan dated August 31, 2016 No. 217 "On Approval of the Rules for the Functioning of the Interbank Payment Card System". Resolution of the Board of the National Bank of the Republic of Kazakhstan dated August 31, 2016 No. 207 "On Approval of the Rules for Opening, Maintaining, and Closing Client Bank Accounts". Resolution of the Board of the National Bank of the Republic of Kazakhstan dated August 31, 2016 No. 205 "On Approval of the Rules for Issuing Payment Cards, as well as Requirements for Activities Related to Servicing Transactions Using Them on the Territory of the Republic of Kazakhstan". Resolution of the Board of the National Bank of the Republic of Kazakhstan dated August 31, 2016 No. 201 "On Approval of the
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			and/or through third parties. Data from the certificate of state registration of individual entrepreneurs, legal entities, and data on licenses for conducting licensed activities. Data on administrative offenses (number, date, article of the violation, amount of the fine). Information about social benefits and social status (series, number, date of issuance, name of the issuing authority, which is the basis for providing benefits and status). Data on current employment: full indication of position, structural unit, name of the organization; total and continuous work experience; addresses and phone numbers, as well as details of other organizations with the full names of positions previously held in them and the duration of work in those organizations. Information about education, qualifications, and the presence of special	Rules for the Functioning of the Interbank Money Transfer System". Resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated April 3, 2026 No. 53 On Approval of Requirements for Ensuring Information Security of Banks, Branches of Non-Resident Banks of the Republic of Kazakhstan, and Organizations Performing Certain Types of Banking Operations. Resolution of the Board of the National Bank of the Republic of Kazakhstan dated November 29, 2019 No. 231 "Rules for Conducting Cash Operations and Cash Collection Operations of Banknotes, Coins, and Valuables in Second-Tier Banks, Branches of Non-Resident Banks of the Republic of Kazakhstan, the National Postal Operator, and Legal Entities Whose Exclusive Activity Is the Collection of Banknotes, Coins, and Valuables".
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			knowledge or special training. Driver's license. Information on military registration of conscripted individuals and those subject to conscription for military service. Other personal data provided by the Subject, which are necessary for the Bank to carry out its activities legally and fulfill its obligations.	Resolution of the Board of the National Bank of the Republic of Kazakhstan dated February 29, 2016 No. 66 List of Main Documents Subject to Storage and Their Storage Periods in Second-Tier Banks, Branches of Non-Resident Banks of the Republic of Kazakhstan. Resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated May 15, 2026 No. 91 Requirements for Conditions of Banking Activities. Licenses of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market No. 1.1.949.136 dated 15.07.2026, No. 3.3.254/46 dated 23.10.2024. Comprehensive banking service agreement for retail clients JSC "Altyn Bank" (DB China CITIC Bank Corporation Ltd).
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				Rules on General Conditions for Operations for Legal Entities/Individuals JSC "Altyn Bank" (DB China CITIC Bank Corporation Ltd). Rules for the Collection, Processing, and Protection of Personal Data of JSC "Altyn Bank" (DB China CITIC Bank Corporation Ltd). Consent form for the collection and processing of personal data of an individual. Other international treaties, regulatory legal acts that extend their effect/regulate the activities of the Bank, as well as regulate the formation of the specified personal data.
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